













APPENDIX

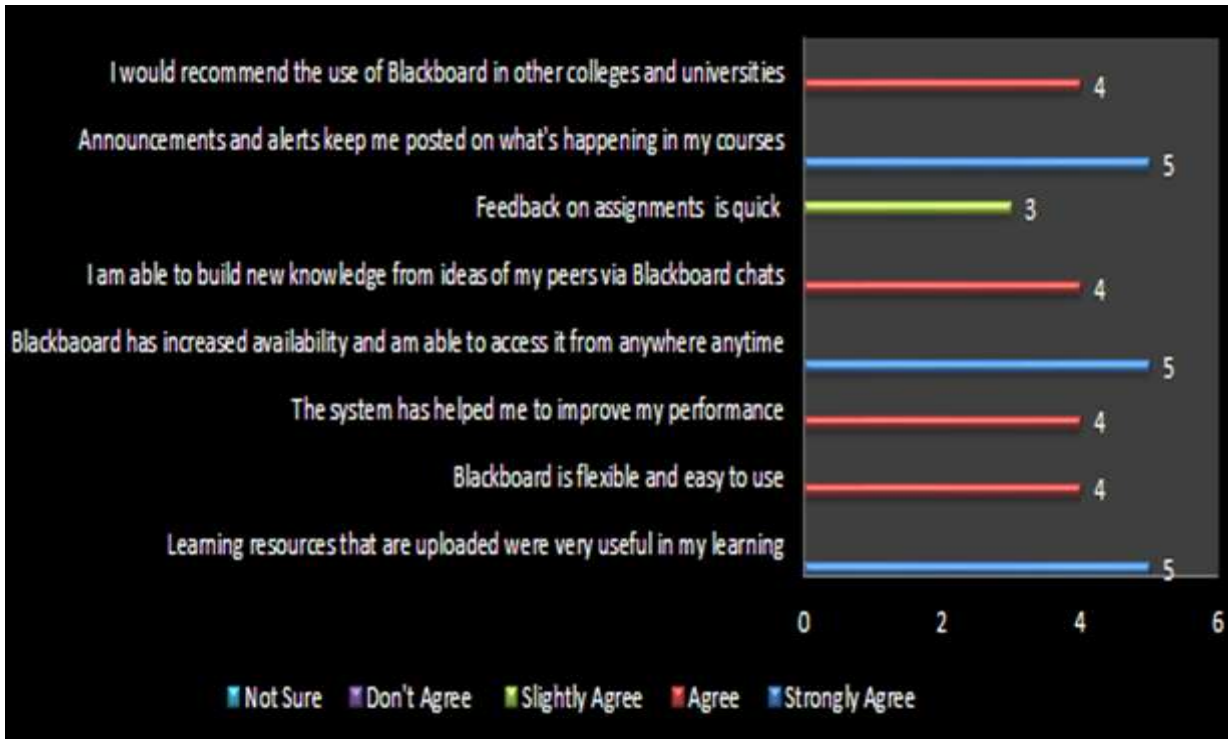


Fig.5 Level of Satisfaction on Likert scale of 0-5  
 Source: Author

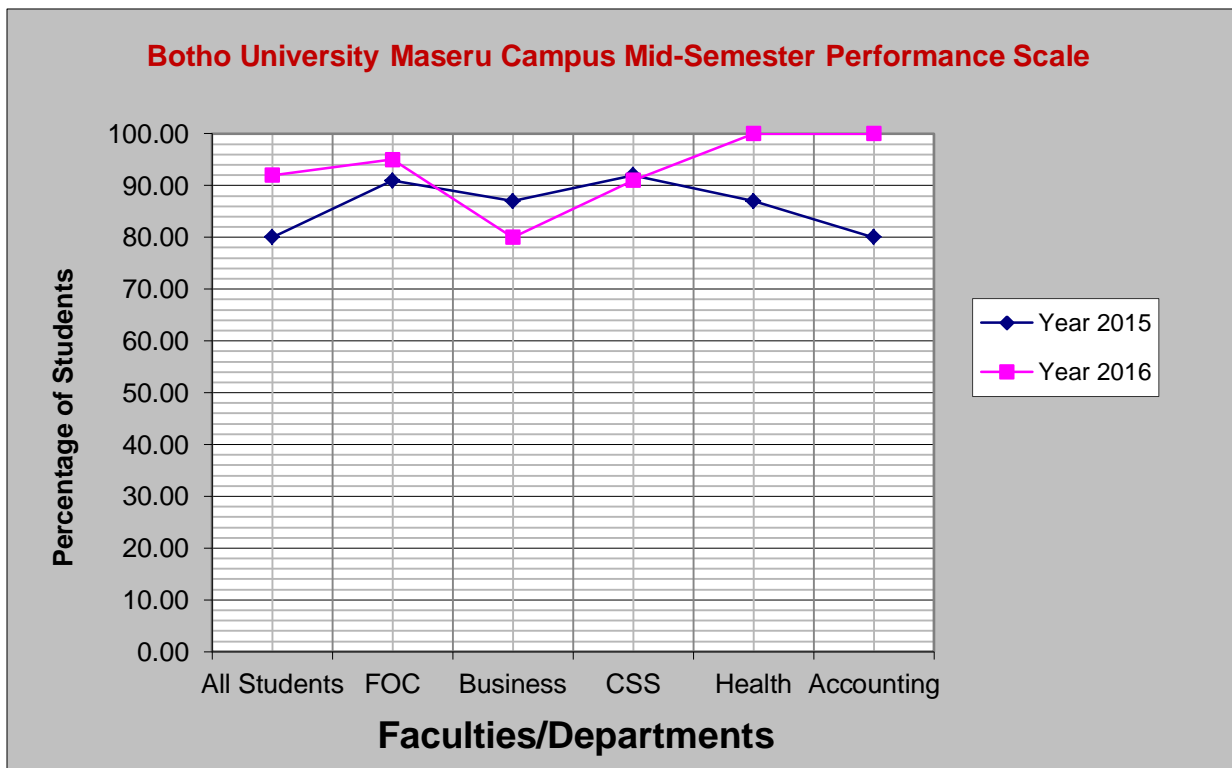


Fig. 6 Overall Academic Performance Analysis graph  
 2015/2016 academic year including pass rate by Faculty/Department  
 Source: MIS Department Botho University Lesotho Campus